



## 1. JOB TITLE: Senior Platforms and DevOps Engineer (1 Position(s))

**Job Location :** Head Office, Hq

**Job Purpose:**

Responsible for building and maintaining robust software engineering platforms and banking solutions. Collaborate closely with developers, quality assurance team, and operational teams throughout the development process to streamline the software delivery process and solutions/applications support – reliability, availability and scalability.

**Main Responsibilities:**

**Continuous Integration/Continuous Deployment (CI/CD) Pipeline Management**

- Design, build and manage CI/CD pipelines using various DevOps toolchains.
- Ensure secure and efficient code deployment across multiple environments.
- Ensure all CI/CD processes and deployments meet regulatory standards and compliance frameworks (e.g., PCI DSS, GDPR).
- Implement security best practices such as automated vulnerability scanning, secret management, and access controls.
- Collaborate with InfoSec and software quality assurance teams to integrate security into the development lifecycle (DevSecOps).

**Middleware Setup and Management**

- Use Docker and Kubernetes to deploy, scale, and manage containerized applications.
- Implement governance for managing containers and clusters in compliance with regulatory requirements.
- Deploy and manage middleware platforms such as Redis, Kafka, EFK stack, and image registries.
- Implement and manage Infrastructure as Code tools like Ansible, or CloudFormation to automate infrastructure provisioning.

**Monitoring and Incident Management**

- Set up and manage monitoring tools like Prometheus, Splunk, ELK stack, among others, for proactive incident detection.

- Automate alerting mechanisms and provide actionable insights to minimize downtime.
- Participate in on-call rotations to provide L3 support and resolve critical incidents.

#### **Collaboration and Enablement**

- Work closely with development, QA, and infrastructure teams to streamline software delivery processes.
- Build self-service platforms and tools to empower developers to manage their deployments autonomously.
- Advocate for Agile and DevOps best practices across the organization.

#### **Production Support and Optimization**

- Perform readiness reviews for new software releases to ensure production stability.
- Optimize infrastructure and application performance for high-availability systems in production environments.
- Conduct post-mortem analysis of production incidents to identify root causes and implement preventive measures.

#### **Knowledge and Skills:**

- Proven experience of DevOps tools and technologies CI/CD tools, Containerization technologies, configuration management and cloud platforms.
- Proficiency with scripting and automation.
- A good understanding of best practices and qualities of a production ready solution.
- Strong analytical and problem-solving skills.
- Excellent communication and collaboration skills.
- Proficiency in scripting languages (e.g., Python, Java) and testing frameworks (e.g., Selenium, JUnit).
- Ability to work independently and manage multiple tasks effectively.

#### **Qualifications and Experience:**

- BSc. in Computer Science, Software Engineering or a related field
- Certification of containerization, middleware, and automation is an added advantage.
- Proven experience in designing, developing, and executing test plans and test cases.
- Experience with monitoring tools
- Experience with automation testing tools and frameworks is an added advantage.
- Minimum of 5 years of experience in software development; DevOps experience is an added advantage

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*Female candidates and people living with disabilities are strongly encouraged to apply for this position.*

NMB Bank Plc does not charge any fee in connection with the application or recruitment process. Should you receive a solicitation for the payment of a fee, please disregard it.

Only shortlisted candidates will be contacted.

**Job opening date :** 31-Jan-2025

**Job closing date :** 14-Feb-2025

## **2. JOB TITLE: Manager; Corporate Communication (1 Position(s))**

**Job Location :** Head Office

### **Job Purpose:**

This role is responsible for overseeing, developing and effectively guiding external corporate communication programs that support the company's business strategy, mission, vision and values. The position manages proactively high-quality campaigns that communicate the bank's most strategic priorities, embraces strategic risk-taking, experiments with innovative communications techniques, and uses an array of visual and audio storytelling - including video, photography, podcasts, audio stories, storytellers, social media, infographics, influencer engagements, partnerships.

### **Main Responsibilities:**

#### **Digital Content**

- Work collaboratively with internal teams to develop engaging digital and web content, including but not limited to website content, blog post, videos, info graphics and social media postings.
- Create Search Engine Optimization (SEO) optimized and editorially relevant content using SEO principles that maximize content effectiveness and reach, that improve site navigation and search performance/results.
- Develop metrics and leverage reports on content performance, executing content audits, constantly evolving an executional strategy that drives improvement and results.
- Develop content and manage digital assets in support of digital content strategies, constantly monitoring digital activity and refreshing including CEO's social media platforms.
- Work with the Senior Manager to architect and draft influencer strategy, brand story and content plans for paid influencers.
- Manage day-to-day social media and online activities including monitoring of conversation threads and online brand reputation.
- Ensure digital and web-based and company information is current and archived for future needs and reference.

#### **External Communications**

- Establish and drive the overall external communications strategy that supports the company's business strategy, mission, vision and values increasing employee engagement, productivity and retention.
- Amplify the voice of the organization in the market. Work with and advise senior leadership on the right forum, timing and content to ensure employees are in the know, inspired, excited and empowered to meet our goals.

- Plan and execute comprehensive campaigns across diverse platforms, including websites, email marketing, social media, SEO, Pay per Click (PPC) advertising, and display advertising.
- Work closely with the department's knowledge and strategy teams to ensure alignment with the communications program.
- Efficiently manage the communications budgets, allocate resources, and track spending for maximum Return on Investment (ROI).

#### **Production of Audio-Visual Content**

- Create, plan, and produce high-quality audio-visual content for various social media platforms, including videos, podcasts, and live streams.
- Manage the full production process, from concept development to post-production, ensuring timely delivery of materials.
- Stay current with social media trends and best practices to enhance content effectiveness.

#### **People management**

- Provide strong leadership to the team to create a high performing team,

#### **Knowledge and Skills:**

- Excellent understanding of best practice in communications and its applications in print, electronic and digital media
- Working knowledge of commonly used analytical tools (Core Metrics, Google Analytics, etc.)
- Strong stakeholders' management and networking skills
- Creative and innovative
- Excellent attention to detail
- Ability to work independently as well as part of a team
- Strong organizational and time management skills with ability to manage multiple projects and set priorities.
- Excellent oral and written communication skills, ability to communicate complex information accurately
- Basic Adobe Photoshop skills
- Conversant with technology and media
- Graphic capabilities

#### **Qualifications and Experience:**

- Bachelor's degree in Communications, Marketing, business or related fields from a recognized higher learning institution.
- 5 years of experience in communications with some amount of that time managing company intranet and focused on internal, employee, and workforce communications.
- Experience as a Business Editor from an English Newspaper is an added advantage.
- Experience in a creative agency or internal communications department is preferred.
- Hands-on experience working with SharePoint intranets, HTML, photo editing applications and video recording.

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**Job opening date :** 29-Jan-2025

**Job closing date :** 12-Feb-2025

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