



**JOB TITLE: CUSTOMER SALES & SERVICE AGENT Tanzania - 2500001U**

Closing date: 23 Jan 2025

Dar Es Salaam, Tanzania

**Job Purpose**

- To provide the highest level of service in order to sell Emirates airline tickets and services and to assist customers with managing their travel plans. Work as part of a team to achieve individual, station and network Commercial objectives.
- Selected candidate must have the right to work and live in Tanzania.

**Qualifications & Experience**

- Commercial/Sales.Other :  
Educated to at least GCSE or O Level standard or equivalent. 2+ years in a contact centre or reservations office environment within the airline or travel industry or completion of a Diploma/Degree in Travel and Tourism. Knowledge/skills: PC based skills to operate Windows package including Microsoft Word/ Excel/ E-mail. Other languages besides English: As some Contact Centres deal with multi - lingual calls, fluency in a required language will be advantageous.

**Salary & Benefits**

Join our growing team and enjoy a competitive remuneration package, discounts on flights and hotel stays.

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