

NEW VACANCY

Let's grow together, become our

FLOAT MANAGEMENT OFFICER



Bachelor degree in Business Administration, Finance, Accounts or related field.



A minimum of 3 years of experience in customer management.



CORE RESPONSIBILITIES

- Perform daily preparations of controls related to E-Stock management (allocation and deletion).
- Onboard corporate customers and super agents into the Trust Account Automated Solution.
- Monthly payment of all Tigo Pesa commission.
- Creation and modification of tariff fees in the Tigo Pesa System.
- Creation and modification of commission in the Tigo Pesa system.
- Perform daily reconciliation of the suspense wallet to ensure all values are supported.
- Ensure all corporate customers' and super agents' queries and requests are resolved within agreed SLAs.
- Perform bank transfers for corporate customers as a second line of support.
- Support other business payments related to promotions and other business activities.

CORE COMPETENCIES

- Excellent customer management skills.
- Ability to manage multiple priorities and deadlines.
- Excellent planning, organizational and problem-solving skills.
- Effective communicator and presenter.
- Proficiency with the MS Office Suite particularly Microsoft EXCEL, Power Point and Word.
- Strong interpersonal/communication skills and the ability to work effectively with a wide range of cultures.

"We are committed to equal employment opportunities and unbiased treatment of all individuals in all employment practices". Only shortlisted applicants will be contacted".

If this description corresponds to you, grow with us by applying before **November 10, 2024**.

APPLY HERE

NEW VACANCY

Let's grow together, become our



HEAD OF BRAND AND COMMUNICATIONS- HTMSL



Bachelor degree in Marketing, Communications, Business or related field.

MBA is an added advantage.



A minimum of 8 years of experience in brand management, communications, or marketing with atleast 3 years in a leadership role. Proven experience in the fintech industry or related sector is highly desirable.



CORE RESPONSIBILITIES

- Develop and implement comprehensive brand strategies that aligns with our vision and business objectives while enhancing brand equity and market presence.
- Define and maintain brand standards and guidelines to ensure consistency across all touchpoints.
- Create and execute a communication strategy that effectively conveys our brand message and values to our target audiences.
- Manage crisis communication and develop strategies to handle potential reputation issues.
- Build and maintain relationships with key media outlets, influencers, and industry thought leaders.
- Oversee the creation and distribution of press releases, media kits, and other public-facing materials.
- Monitor and analyze brand performance metrics to measure the effectiveness of brand and communication strategies.
- Plan and execute brand events, webinars, and industry conferences to enhance brand visibility and engagement.
- Scout for relevant partnerships and sponsorships that enhance our brand by giving maximum visibility and exposure.

CORE COMPETENCIES

- Analytical mindset with experience in performance metrics and data interpretation.
- Familiarity with digital marketing tools and platforms.
- Strong interpersonal/communication skills and the ability to work effectively with a wide range of cultures.

"We are committed to equal employment opportunities and unbiased treatment of all individuals in all employment practices". Only shortlisted applicants will be contacted".

If this description corresponds to you, grow with us by applying before **November 10, 2024**.

[**APPLY HERE**](#)