

### 1. Job Title Sales Manager

Closing Date 2024/09/30

Reference Number CCB240919-12

Job Category Commercial - Sales and Marketing

Company Coca-Cola Kwanza (Tanzania)

Job Type Permanent

Location - Country Tanzania

Location - Province Not Applicable

Location - Town / City Dar es Salaam

Job Description Coca-Cola Kwanza Ltd has an exciting opportunity

in Sales & Marketing department. We are looking for a talented individual with the relevant skills, experience and expertise in Sales & Marketing for a Sales Manager to be based in Dar es Salaam. The successful candidate will report directly to the Sales

& Market Execution Director.

driving volume & revenue, driving long term growth, leading large & diverse sales team, building key clients relationship and maintaining

company reputation for excellence and financial growth.

The role will also be responsible for;

- Lead the sales force to ensure superior sales execution and performance across the region
- 2. Ensure profit delivery and performance according to plans.
- 3. Own and be accountable for region profit and loss
- 4. Monitor and review sales and marketing performance, providing guidance and coaching to address any issues.
- Develop and implement sales force effectiveness and automation capabilities
- Roll out and ensure effective use of customer segmentation and related toolkits.
- 7. Manage Right Execution Daily (RED)systems, tracking, contractor Services Level Agreement (SLA) management, and non-conformance.
- 8. Oversee sales resource planning, merchandising management, and REDMART (Point of Sale (POS) storage, picking, and delivery).
- 9. Determine functional requirements, population, and location for cold drink equipment (executed by Supply Chain).
- 10. Collaborate with People & Culture department to ensure appropriate sales force remuneration (fixed and variable).
- 11. Ensure effective management of third-party distributors by the sales force.
- 12. Develop action plans to close significant performance gaps
- 13. Develop and execute channel-specific strategies.
- 14. Implement promotional programs and activities.
- 15. Ensure asset care and demand planning.
- 16. Manage key projects and drive execution standards across all channels.

- 17. Provide input to the demand planning process.
- 18. Conduct business reviews with customers.
- 19. Make frequent trade visits to customer stores with territorial personnel.
- 20. Optimize revenue growth by understanding pack margin and role per customer.
- 21. Utilize market research and analysis to formulate programs and provide customer feedback.
- 22. Build strong customer relationships by identifying business growth opportunities and managing account-specific programs and promotions.
- 23. Participate in various interactions such as charity sports days, customer conferences, corporate golf days, and international events.
- 24. Monitor and measure sales targets daily, taking corrective action as needed.
- 25. Allocate execution resources (e.g., Point of Sale, coolers, promotional materials) for maximum return.
- 26. Identify and respond to competitor activities.
- 27. Ensure effective implementation of local and national promotions

Skills, Experience & Education

The incumbent should at least have a bachelor degree in Economics/Business Administration/Marketing. The incumbent should also possess; Approximately 7-10 years of relevant experience in sales, marketing, revenue growth management particularry in the FMCG environment. Additionally, a track record of delivering results in a Sales role that focused on building capability. experience in multiple regions will be an added advantage.

The incumbent is also required to posses;

- Strong analytical skills with product and industry knowledge, and good attention to detail
- 2. Excellent interpersonal, motivational, and presentation skills
- 3. Customer-focused with strong negotiation skills and revenue management expertise
- 4. Strategic thinker with industry and competitor insights
- 5. Resilient and flexible, able to work under pressure
- 6. Effective conflict handling and problemsolving abilities
- 7. Ability to coach and lead, inspiring teams to achieve results, and being an ambassador for the company and brands
- 8. Understanding of evolving business needs and system adaptation for added value, with a focus on execution excellence and brilliant standards.
- 9. Leadership and Sales acumen

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## 2. Job Title Route to Market Manager

Closing Date 2024/09/30

Reference Number CCB240919-6

Job Category Commercial - Sales and Marketing

Company Coca-Cola Kwanza (Tanzania)

Job Type Permanent

Location - Country Tanzania

Location - Province Not Applicable

Location - Town / City Dar es Salaam

Job Description

Key Duties & Responsibilities

Coca-Cola Kwanza Ltd has an exciting opportunity in Sales & Marketing department. We are looking for a talented individual with the relevant skills, experience and expertise in Sales & Marketing for a Route to Market Manager to be based in Dar es Salaam. The successful candidate will report directly to the Sales & Marketing Director.

The Route to Market Manager is responsible for developing and continuously improving the Route-to-Market structure with the aims of achieving higher efficiencies in product distribution and a sustained competitive advantage, from both a strategic and an operational view point, consistent with best practice across the country to grow the market effectively.

The role will also be responsible for;

- Provide deep specialist expertise to RTM Team on priority areas related to:
  - o RTM design and execution
  - o SFE/Sales Force Effectiveness, covering
  - Traditional trade
  - o Modern trade
  - Customer segmentation
  - Channel management
  - RED execution and efficiency
  - Sales force engagement
  - Sales force automation, incl. Digital
  - Secondary distribution
  - o Execution elements of Innovation projects

#### In these areas:

- Identify, codify and deploy best practices, core processes and enabling systems – this will require effective partnering and collaboration with CCBA to spot practices for deployment in country
- Design and deploy capability building assets, including learning solutions, development programs, working with in country HR
- Support local adoption and embedding through training, guidance, coaching and constructive challenge
- Provide and ensure balanced operational support
- Manage key interfaces with TCC
- Measure and benchmark key dimensions of S&D performance for the country

#### In addition:

- Provide specialist support for complex projects, incl. business development
- Support the Director on providing strategic thought leadership and content that shapes business strategy and plans

Skills, Experience & Education

The incumbent should at least have a degree in Economics or Business Administration. The incumbent should also possess; Approximately 5 – 10 years of relevant corporate experience. Additionally, a track record of delivering results in a Sales role that focused on building capability. experience in multiple regions will be an added advantage.

The incumbent shall be required to demonstrate.

- Sound knowledge and experience of Sales Force Effectiveness and Third-Party Management/Distribution model.
- 2. Competent understanding of stock management and stock modelling
- 3. Ability to implement governance and compliance processes.
- 4. Strong interpersonal and communication skills
- 5. Ability to build relationships and work effectively across multiple functions, business units and teams.
- 6. Good cross functional experience and understanding of the value chain.
- 7. Well organized and able to prioritize and plan work.
- 8. Strong orientation towards customer service

General

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