

At PwC, our purpose is to build trust in society and solve important problems. We're a passionate community of solvers working together in unexpected ways to create solutions that untangle some of the world's most complex problems. We combine perspectives and technologies to create new solutions, and help our clients build trust and make a lasting difference. We're a network of firms in 151 countries with over 364,000 people who are committed to delivering quality in assurance, advisory and tax services. In Africa we are the largest provider of professional services with over 400 partners and over 11,200 employees. Find out more by visiting us at <u>www.pwc.co.tz</u>

JOB TITLE: IT System administrator (Senior Associate)

About the role

Our Africa Technology department within Internal Firm Services is seeking an **IT System administrator (Senior Associate)**. You will work with a vibrant technology team that continually evolves and works on new projects as technology changes and transforms the way we do business. You will support the team in maintaining, upgrading, and managing our software, hardware, storage, backup and networks. This role is crucial in our operations as it ensures that our technology infrastructure runs smoothly and efficiently.

We're looking for a motivated self-starter with excellent interpersonal skills who enjoys collaborating with teams. You should be a highly skilled and experienced Senior IT System Administrator, capable of supporting complex projects and contributing to a high-performance work environment. Our team shares a passion for problem-solving and a deep enthusiasm for technology. This is an excellent opportunity to develop your skills and advance your career within a growing team that values continuous learning and professional development. You will have the opportunity to work with our IT regional team and contribute meaningfully to diverse projects.

Role responsibilities

Specific responsibilities include but are not limited to:

- Configure, Install and support LANs, WANs, Internet and intranet systems, and network segments.
- Support network components inclusive of server configurations, emergency restoration services, backups, and maintenance.
- Manage the day-to-day operations of host systems by monitoring system performance, configuration, maintenance, and repair.
- Ensure effective provisioning, installation/configuration, operation, and maintenance of systems hardware and software and related infrastructure.
- Enforce and ensure adherence to the firm's information security policies to protect the ICT infrastructure, networks and data.
- Oversee storage management, disaster recovery, and handle day-to-day IT issues.
- Liaise with vendors and manage IT projects to ensure timely and successful completion.
- Stay current with technological developments in systems administration technology and recommends ways for the firm to take advantage of new technology.
- Liaise with the regional technology team to execute various projects as and when need arises.

Required qualifications

- Bachelor's degree in Computer Science, Information Technology or related disciplines.
- Certifications in relevant fields such as Microsoft Certified Systems Administrator (MCSA), CompTIA Server+, VMWare Certified Professional Network Virtualization, Cisco Certified Network Associate (CCNA) etc.
- 4 years of relevant work experience in network and server administration.
- Experience with cloud computing platforms such as AWS, Azure, or Google Cloud will be an added advantage.

Desired skills and attributes

The successful candidates will possess the following:

• Effective project management techniques, principles and practices of effective management and supervision.

- Excellent problem-solving skills and attention to detail.
- Ability to communicate effectively and clearly with various stakeholders.
- Willingness to stay current with the latest technological developments in system administration technology and recommend ways for the firm to take advantage of new technology.
- Ability to work as part of a team and independently with little management oversight.
- Proven team management skills, including coaching and development of junior resources.

How to apply

If you are keen to grow your career your own way and to discover how a career with PwC Tanzania will benefit you, apply online. Please upload your curriculum vitae and all relevant academic and professional certificates. Deadline for receiving applications is **28th August 2024**.

Your career path will be unique, diverse, and exceptional as we give you the best opportunities to excel and shine.

APPLY HERE