



JOB TITLE: Automotive Technician

Job Information

- Industry **IT Services**
- Work Experience **1-3 years**
- City **Dodoma/ Mbeya**
- State/Province **Dodoma**
- Country **Tanzania**
- Zip/Postal Code **41101**

Job Description

Technical

- Installation of Cartrack units to the quality standards imposed.
- Diagnose and repair problems that have occurred after installation.
- Taking relevant photos needed for fitment.
- Download fitment photos to complete the fitment process.
- Correct completion of vehicle inspection sheets pre and post-installation.
- Report any problems and/or anomalies through the correct channels as soon as possible.
- Demonstrate knowledge of product range & technical standards for installations.
- Achieving a set target minimum of 4 fitments per day.

Customer service

- Client satisfaction, taking the utmost care of all client's vehicles

- To be polite and professional to the client always
- Schedule adherence: on time for appointments and meetings
- Handover of client packs if and when required
- Report any problems and/or customer care issues through the correct channels as soon as possible

General

- Adhoc duties as required by the technician's manager
- Looking after all company assets used and reporting any deficiencies to the relevant manager
- Adherence to time and attendance requirements
- Tidy and professional appearance always

Requirements

- Diploma /Certificate in Automotive Engineering and be a fully qualified Motor vehicle Technician.
- At least 2 years of RECENT post-qualification experience in a reputable motor dealership
- Auto electrical qualification of Diagnostic status.
- Stable work history preferably working experience on Japanese and German brands
- Strong attention to detail with an aptitude for problem-solving.
- Excellent communication and customer service skills.

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