JOB TITLE: Revenue Assurance Executive.

Airtel Tanzania PLC is one of the leading providers of telecommunications and mobile money services with operations across Tanzania. Headquartered in Dar es Salaam, Airtel Tanzania ranks amongst the top 3 mobile services providers in Tanzania in terms of subscribers. Airtel Tanzania offers an integrated suite of telecommunications solutions to its subscribers, including mobile voice , data services as well as mobile money services both nationally and internationally. Airtel Tanzania aims to continue providing a simple and intuitive customer experience through streamlined customer journeys.

Airtel Tanzania PLC was launched in October 2001 and is Tanzania's most innovative mobile phone operator, which has introduced many "firsts" in the telecommunications sector.

Airtel Tanzania PLC is looking for a suitable Tanzanian candidate for the **Revenue Assurance Executive**. The incumbent will be responsible for providing a comprehensive revenue assurance for GSM revenue streams in order to minimize leakages and maximize revenue and also provide coordination of the Revenue Assurance and Billing Assurance function.

Key Responsibilities.

1. RA Compliance Universe adherence

- Maintain high levels of compliance above 95% for GSM

- Implement Revenue Assurance SOPs & RA Manuals to cover emerging risks and better management of existing risks

2. Institutionalize Best Practices & Leverage Group Synergies

- Implement Group wide initiatives
- Support Project management teams for major system launches to do comprehensive user acceptance testing against highlighted risks to achieve First Time Right risk-free launch.
- Build knowledge base and key learning's, maintain standards UAT templates and already implemented processes for compliance

3. Contribute to Cash Benefits for the business

- Detect and plug revenue leakages
- Identify missed revenue opportunities
- Continuous review of service paths and revenue paths and contribute to evolve RA control environment to cover emerging risks and minimise the existing leakages

4. Ensure First Time Right implementation of new products

- Liaise with CFT to understand the complete architecture, end to end service path and revenue path, and perform UAT cases
- Highlight to business the emerging risks

5. Issue Closure

- Close loop with CFT for all observed exceptions for fast closure of issues
- Escalate appropriately when required through proper hierarchy
- Take ownership to get issues closed

6. Accurate Reporting

- Provide weekly/monthly reports to supervisor in a timely manner as required by business and/or Group RAFM
- Report on all revenue loss incidents to management

7. Internal Audit Score

- Should strictly be satisfactory or above

Qualifications and Experience.

- Bachelor's degree in information communication Technolgy /Computer Science
- Professional qualification CISA
- 1-2 years' experience in Telecoms industry, ICT or Billing Assurance
- Understanding of relational database structures, data manipulation and data extraction methodologies
- Understanding of charging principles, tariffs model interconnect and roaming billing processes
- Good appreciation of project management methodology, principles and best practices
- Ability to interpret financial results into own role requirement of a telco operation
- MS office proficiency
- Confident
- Assertive
- Results oriented

Only shortlisted candidates will be contacted.

The deadline for the Application is 5:00 PM on 1st July 2024.

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We are an equal opportunity employer and value diversity. We therefore do not discriminate against applicants on the basis of, among others, their race, disability, their race, disability, religion or gender. All employment opportunities are decided on the basis of qualifications, merit and business need

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