

CAREER OPPORTUNITY

POSITION: IT SERVICE DELIVERY

Duties and Responsibilities

- In depth research and business analysis of the bank's operating process.
- Design creative prototypes according to specifications.
- Establishing a detailed program specification through discussion with both internal & external AMBT clients.
- Performing unit and integration testing before launch.
- Conduction of human centric design processes.
- Develop new software, mobile application, web-based interface and back end data management under the directives and instruction of the Head of Technology.
- Develop and maintain new databases.
- Collaborate closely with IT, Business Development and at large the whole AMBT team to set specifications for new applications.
- Write high quality source code to program complete applications within deadlines.
- Conduct functional and non-functional testing.
- Understand current infrastructure of the bank, the disparate systems being used in collection, and storage of data, and help improve the procedures in place.
- Design and set up an OLAP database with a day end update frequency with ETL interfaces for multiple disparate systems that will feed data to the OLAP store.
- Conduct external market research where necessary.
- Coordinate between AMBT and vendor Service Delivery Manager on the timely delivery of new release, version and patches for CBS and the related software components
- Liaising with software vendors on the resolution of all errors, bugs and problems reported on the UAT projects, ensuring all reported software bugs and errors are resolved in a timely manner.
- Liaising with vendor, on the resolution of all post go live issues reported from all CBS users at the branches.
- Installation and setup of the test environment for CBS, SMS notification, Mobile banking, Agency banking.
- Coordinate between the Bank and the vendor in ensuring that all changes involving CBS and related software components are compiled and submitted to vendor on time. Liaising with vendor in ensuring timely delivery of all requested change.
- Resolution of all reported CBS and related components service request reported through the ticketing system.
- Plan and execute disaster recovery and normal recovery procedures, visual control of hardware equipment - ensure uptime of server.
- Designing flow charts and Dataflow Diagrams

Requirements and Baseline Skills

- Degree in Information Technology, Computer Science or comparable qualification.
- Must be Experienced & Skilled with databases (design schema, normalization etc) reports and web-based interfaces.
- Well versed in MYSQL, MSSQL, Business Intelligence Tools, Backup and recovery procedures
- Should be able to design databases optimized for retrieval and analytics.
- Familiarity with Agile development methodologies
- Should be familiar with ETL and OLAP concepts.
- Experienced in Restful/SOAP API Development and Integration.
- Experienced in Odoo, Docker, Kubernetes will be added advantage.
- Problem solving, analytical and process oriented.
- Disciplined approach towards daily operations and documentation.
- Ability to communicate effectively both in writing and orally in English.
- Ability to take responsibility, work on own initiative.
- A genuine passion for technology, innovation, databases and mobile applications

Please send your application letter and CV by email to career@accessmfb.co.tz. Certificates and other relevant documents will be required at this stage of application. Application letter should explain why you fit for this position. **Deadline for applying to this position is 31st May , 2024.**