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PARK HYATT™

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LUXURY *is* PERSONAL

## **JOB TITLE: HOTEL MANAGER**

### **HOTEL OPERATIONS**

Director

Full-time

Req ID: ZAN000185

**Park Hyatt Zanzibar** is the ideal place to playfully discover the diverse history of the Heritage city of Stone Town. Modern in nature but at the same time, rustic in character. At Hyatt, we care for people so they can be their best. The ideal candidate will be the one for who Care comes from a place of empathy and authentic human connection, who cares by truly seeing people and getting to know them as unique individuals so they can design and deliver personal experiences.

We aim to create a culture that seeks to empower our teams by creating a safe and authentic environment through supporting each other's individuality, being open-minded and inclusive.

Our team members should always feel valued, uplifted and trusted as individuals and in their respective roles. We value flexibility through listening to, and understanding what our team members need in order to create a balance between responsibilities at work and personal life.

We believe honesty is crucial, fun is always encouraged and equality is quintessential

## **Qualifications**

- 4 years or more of progressive hotel F&B or Rooms management experience (preferably with Hyatt)
- Service oriented style with professional presentations skills
- Proven leadership skills
- Hotel/Hospitality degree an asset
- Must possess the following strengths: high energy, entrepreneurial spirit, motivational leader, proven track record in high volume concept, effective communicator, effective in providing exceptional customer service and ability to improve the bottom line
- Clear concise written and verbal communication skills
- Must be proficient in Microsoft Word and Excel
- Must have excellent organizational, interpersonal and administrative skills.

## **About you:**

- Strong leadership skills with the ability to mentor, coach, train and motivate team members.
- Excellent communication and interpersonal skills.
- The confidence to promote ideas and make sound decisions under pressure.
- Flexibility to work on a rotating roster, including weekends and public holidays.
- Fun, energetic and self-driven
- Your confidence and assurance will enable you to be an effective negotiator and able to affect change and behaviors influence at all levels across the hotel

**APPLY HERE**