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## Internship Program - Service Technicians

### Rentokil Initial - Tanzania

- Dar es Salaam, Tanzania, United Republic of
- ROW
- 1936EAF68A

### Job Description

#### **Rentokil Initial:**

Rentokil Initial is a Global services company employing over 35,000 colleagues across 70 countries. The Company is at the cutting edge of technology and innovation as it strives to protect people and enhance lives, by controlling pests, improving hygiene and improving interior spaces with plants and scenting.

We are experts in the fields we operate in, investing in training, science, innovation and technology, and affording our employees Opportunities for Growth and Development

Listening and acting on feedback is part of our culture to support colleagues and our customers. Rentokil Initial regards equality and fairness as a fundamental right of all of its colleagues.

We live our values of Service, Relationships and Teamwork which were identified by our colleagues across the world.

#### **Our family of businesses:**

**Rentokil Pest Control** is the world's leading commercial pest control company who provide quality, diligent and friendly services to all our customers.

We operate in over 65 countries and we are ranked in the top 3 in 63 of those.

We are highly innovative and have leading technical and scientific expertise and our customers look to us for our knowledge and integrity.

Although we don't provide the most luxurious of services, this is certainly essential for all of our customers, and to make sure service happens.

**Initial Hygiene** is the world's leading hygiene services company who provide quality, diligent and friendly services to all our customers. We operate in over 40 countries and we are ranked in the top 3 in 38 of those. We produce high quality, tailored hygiene product ranges for washrooms - across all sectors and industries where our customers look to us for our knowledge and integrity

**Ambius** is the world leader in providing interior landscaping services for a range of customers from boutique hotels, to shopping centres. We use planting, scenting, flowers, artwork and exterior landscaping maintenance to improve the environment for the benefit of the customer and their employees. Ambius is a global brand across North America, Europe South Africa, Sub Sahara and Australia.

We have central support functions of Human Resources, IT, Finance, Legal and Marketing & Innovation in the Rentokil Initial Head Office locations and in country.

You would be supporting the business in Tanzania.

## **Requirements**

A vacancy has arisen for Internship Program for Service Technicians in our Tanzania business based in Dar es Salaam.

The purpose of this role is to deliver pest control / hygiene services in your allocated territory to the area customers and to inspect, treat and keep those customer premises clean/pest free. You are responsible for advising the client on proofing and hygiene/housekeeping matters and of instances where their pest control coverage is incomplete or inadequate, by identification of actual, or the risk of, pest infestation. You are accountable for complying with the latest Health & Safety, Environmental and Pesticide usage regulations. In addition, all Rentokil Pest Control/hygiene guidelines, manuals, booklets and printed correspondence should be adhered to at all times.

## **Your day-to-day responsibilities will include:**

- Deliver pest control/hygiene service to the customers effectively as instructed by your supervisor.
- Correctly recording programs and chemicals given to you and taking due care to ensure handling of chemical complies with the health and safety policies of the company.
- Uphold honesty, in particular on client's valuables and company assets and chemicals.
- Maintain high productivity of service by ensuring to complete all allocated work in the week/month.
- Review service routing and planning and regularly update your supervisor on any proposed changes so that all customers are attended to promptly and with minimum logistical costs as possible

- Generate leads and cross selling activities by introducing our customers to new products and services available to support efforts by the sales department. You will have a sales leads target of 2 per month.
  - Handle the service cards carefully to ensure they are kept clean and submitted promptly to the office after the service.
  - Report promptly any Health & Safety incidents to the SHE Supervisor and senior management.
  - Participate in regular in house training whenever held and any other meeting that may be convened by your supervisor or management.
  - Adhere to company policies as explained by the YOU AND RENTOKIL booklet.
  - Comply with Rentokil Initial work ethics and in particular health and safety requirements.
  - Ensure company tools under your custody are appropriately used and are free from misuse and mishandling.
  - Keep your uniform clean, and personally maintain acceptable standards of cleanliness
  - Uphold to high standards of professional integrity and etiquette.
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- **Do you have what it takes? If you want to be considered for this role you will need:**
    - Relevant Tertiary Education advantageous in Agricultural field
    - Driving licence, with good driving skills
    - Numerical acumen
    - Computer literate
    - Integrity/reliability
    - High energy levels (action orientated)
    - Excellent planning and organisational skills
    - Team player with a collaborative style
    - Demonstrates the ability to take the initiative
    - Highly developed communication skills (written / verbal / non-verbal)
    - Ability to form strong customer relationships at all levels
    - Ability to drive

## **Benefits**

**Are you interested? Here's what you can expect when you join us...**

- Opportunity for Growth

## **Employment Equity**

Rentokil Initial believes in supporting all employees to provide equal opportunities and avoid discrimination. We also place emphasis on workplace diversity which means that we are serious about creating an inclusive environment that accepts each individual's differences, embraces their strengths and provides opportunities

for all colleagues to achieve their full

*Do you love to provide a valued professional service throughout your community? Do you feel like you could do the job well? Apply for the role today!*

[Apply](#)