



## 1. JOB TITLE: **System Administrator Billing Integrity**

Dar es salaam, Tanzania, United Republic Of

### **Role Purpose**

The Administrator – Billing Integrity shall provide technical expertise in the delivery of Billing, Roaming Partner Relationship Management and Subscriber Profiles Administration to Vodacom Postpaid customers.

The role is responsible for the Administration and Support of post-paid customers and Roaming Partner Relationship Management (PRM) system, Perform Bill run, invoice signing, bill posting to ERP, invoice extract, Roaming Partner configuration and management and Tap files Administration.

### **Key accountabilities and decision ownership**

- The person in this role will be responsible for the following;
- Daily checks on files collected and distributed to the PostPaid billing system, checking for data completeness and accuracy of the BillRun, checking rating charges. Identifying, prioritizing, investigating & analysing PostPaid billing issues and monitoring the issues that need to be fixed up to their closure and Proposing measures to be implemented to avoid re-occurrence of any issue.
- Verify the completeness of TAP files collection & distribution, processing and accuracy of TAP rates and Liaise with clearing house on all issues relating to TAP files.
- Verifying the accuracy of data before BillRun, perform BillRun and posting to financial systems, checking invoice/statement/Itemised bill layout, printing and delivering the bills as per their respective channels.
- Manage PostPaid and roaming tariffs and Support Systems development & documentation as per Design & Development methodology.
- Provide Billing Systems user support, Maintaining inter-departmental SLAs and Maintaining Departmental Procedures.

## Competences, experience & Qualifications

### **Core competencies, knowledge and experience:**

- Excellent Technical and Analytical Skills
- Excellent problem-solving abilities
- Actively manages own personal and professional growth
- Excellent communication skills and team player
- Detail oriented and able to apply critical thinking whilst operating with precision.

### **Must have technical / professional qualifications:**

- Bachelor's Degree in Computer Science/ Computer Engineering/ Information Technology.
- 1-3 years' experience in the telecommunication/ IT environment with good knowledge of Mobile and Fixed services
- Working knowledge in Unix systems and Databases – Oracle, MySQL
- Prior Experience in GSM and fixed services provisioning and billing is an added advantage

## **APPLICATION INSTRUCTIONS: [CLICK HERE TO APPLY](#)**

## **2. JOB TITLE: Enterprise Architect**

Dar es salaam, Tanzania, United Republic Of

### **Role purpose:**

The enterprise architect's responsibilities include improving the current IT infrastructure, optimizing business operations, and setting the direction and approach for integrating information applications and programs. The enterprise architect is also responsible for cataloguing, developing, coordinating, communicating, maintaining, and enforcing overall enterprise architecture models, representations, initiatives, capabilities, and components to adequately perform the organization's business and technology activities.

### **Key accountabilities and decision ownership:**

- Assist in the definition and governance of the Vodacom TZ architecture, ensuring that it meets business requirements and performance goals, and that the technical direction is consistent with Vodafone strategy.
- Contribute to and understand the IT Architecture Strategy in conjunction with Vodacom Group and VF Global vision
- Lead design reviews to ensure compliance to the target architecture throughout the development life cycle.
- Work with product vendors and system integrators and Vodacom TZ cross functional teams in achieving the above.
- Engage with a wide range of stakeholders including project teams, IT specialist architects and the Vodafone business, service operations, technology partners and Vodafone Group Architecture/Technology.
- Supports with providing strategic input and planning for large infrastructure initiatives/projects across the

product's lifecycle

## Competencies, experience and Qualifications

### **Core competencies, knowledge, and experience:**

- Excellent technical, analytical, and project management skills.
- End to End architect with experience in some or all these capability areas: Product catalogue, Catalogue driven Order Orchestration, Order fulfilment & Billing & Invoicing
- Detail oriented and able to apply critical thinking whilst operating with precision
- Viewed by the wider organization as an effective and consistent collaborator, influencer, and negotiator, able to highlight internal and external dependencies and break down complex blockers
- Good understanding of the business capability/user journey, wider organizational goals, and desired product business outcomes
- Infrastructure design
- Cost of ownership of technology, application portfolio management.
- Technical enablers, integration APIs, and detailed technical and operational story design
- Web-scale cloud-native architectures including IaaS, PaaS, and SaaS
- Understanding of both the current Telecommunications and digital services market and emerging business and technology trends
- DevOps culture, processes. and tools

### **Must have technical / professional qualifications:**

- Bachelor's degree in Computer Science, Information Systems, or other related field
- A total of at least 3 years' relevant experience
- Experience in designing and delivering complex digital capabilities
- Extensive exposure to multiple, diverse technologies and processing environments
- Professional experience and knowledge of digital and Telecommunications industries strongly preferred

**APPLICATION INSTRUCTIONS: [CLICK HERE TO APPLY](#)**